

## Testing of Lending System – Leading Commercial Bank of India

### About the Client

The lending operation in Mumbai region of India selected R-System’s Lending Suite from Indus (LSI) for their Loan Origination and Servicing functions. The purpose of implementation of the LSI platform was to transform:

- Origination for Loans & Cards
- Servicing of Bank’s entire Loans portfolio
- Cards Operations and
- Mortgage Financing

### Challenges to Overcome

- The bank wanted to ensure the implemented lending solution that would be beneficial for the bank as well as to their large customer base.
- The bank’s servicing products were to be migrated to the new system.
- Complete revamping of the existing process was required along with the testing without compromising the deadline.

### Yethi’s Approach



### Applications Involved

R-System’s - Lending Suite from Indus includes

- Loan origination system (LOS)
- Loan Management System (LMS)
- Collateral Management System (DMS)

### Solution Provided

Yethi’s solution to the challenges was to thoroughly conduct a business analysis of the existing system and features that were offered by bank, and perform:

- Requirement Gathering and Gap Analysis
- Quality assurance: Test Management, Test Execution, and Defect Management
- Regular Regression Support and Production support

### Results Achieved

- Full lifecycle process testing covering origination, servicing, and collections
- Built & executed 15000+ test cases
- Multiple rounds of testing aligned to phase wise implementation
- Dedicated BA team to support process revamp
- Periodic regression testing for enhancements